

I forgot my username.

Website Support

From the [Sign In page](#) on SecurityBenefit.com, select the “Forgot Password” link.

Sign In

Sign in to SecurityBenefit.com

Welcome

Please sign in to access annuity contracts (fixed, fixed index and variable).
For mutual fund accounts (403(b), 457, 401(k)), visit [SecurityRetirement.com](#).

Username *

Password *

☐ Remember my username and password

SIGN IN

REGISTER YOUR ACCOUNT ONLINE

> Forgot Password

> **Forgot Username**

Enter your last name, last 4 digits of your social security number and date of birth. When finished, select the “Get Username” button.

Forgot Username

Last Name *

Social Security Number *

Last 4 digits, for example: 1234

Date of Birth *

mm/dd/yyyy

Example: 05/27/1960

GET USERNAME

The following page displays that your username was sent to your email account on record.

Forgot Username

Your username has been sent to the email account on record.

We've sent a message to your email address [\[Redacted Email Address\]](#) with instructions to retrieve your username. If you do not receive the message or need additional assistance please contact our service center at 800.888.2461.

SIGN IN

You should receive an email from “Security Benefit <Do-Not-Reply@SecurityBenefitInfo.com>” with the subject line “Username Request”. Open the email and to see your username.

Hi [First Name],

Your SecurityBenefit.com username is: [User Name]

If you believe you have received this message in error, please contact our Service Center at 800.888.2461 between the hours of 8 a.m. - 7 p.m. (Eastern time).

Go back to the SecurityBenefit.com "Sign In" page and use your username and password to access your online account.

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SIGN IN

REGISTER YOUR ACCOUNT ONLINE

> [Forgot Password](#) > [Forgot Username](#)

If you should have any questions or encounter any issues in forgot username process, please call our Service Center at 800.888.2461 from 8 a.m. to 7 p.m. (Eastern Time), Monday through Friday.